



EVELYN RUBENSTEIN JCC HOUSTON

Kaplan Theatre Frequently Asked Questions

What social distancing practices will be in place for this event?

For this event, the Kaplan Theatre will be at 50% capacity. We have adjusted the seating chart so each grouping of two seats will be distanced from other parties. This way there is no one sitting directly in front, behind, or next to you and your guest.

x – seats unavailable o – seats available

oo xx oo

xx oo xx

oo xx oo

When walking through the J, we ask that you please remain 6 feet apart from others and avoid stopping to talk in the main lobby, theatre lobby or inside the Kaplan Theatre.

What if I have a party of 4 or 5? Can we sit next to each other?

In short, no. We will not be breaking from the seating arrangements made. The seats were blocked off to protect the safety of our members, guests, and staff. If you and your family/friends plan to come together one night and would like to sit near each other, we suggest buying your tickets early so you can sit within the general vicinity of one another. Thank you in advance for understanding.

Are masks required for the event?

Yes, masks are required in all of the J's facilities, regardless of vaccination status. Please, wear your mask, covering your nose and mouth, while inside our building and for the duration of the event.

See our full General Health & Safety Guidelines [here](#).

What if I am not comfortable attending an in-person event?

For different events there may often be a virtual option. Visit our website for details or email mcardona@erjchouston.org

What if I want to change my ticket from in-person to virtual?



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We are happy to accommodate these requests. We want to make sure you are comfortable viewing our programs whether in person or virtually. For changing the viewing format of your already purchased ticket, please contact Marissa Cardona at mcardona@erjchouston.org or (713)-551-7215.

What should I bring to the event?

Please have with you your tickets (either printed or on your phone), and an eagerness for community!

How early should I get there?

The box office opens 45 minutes prior to the event and doors typically open 20-30 minutes prior to the event.