

Pickleball Policies

The Evelyn Rubenstein JCC Pickleball policies and procedures have been established to ensure and maximize enjoyment and usage of the pickleball facilities, which includes the outdoor JCC and Merfish Teen Center pickleball courts.

The Evelyn Rubenstein JCC Tennis center is committed to providing a safe and welcoming environment for all members and guests. To promote safety and comfort, all individuals are asked to act appropriately at all times when utilizing our facilities, on premises, or participating in programs. We expect persons using the ERJCC pickleball courts to act maturely, to behave responsibly, and to respect the rights and dignity of others.

The ERJCC reserves the right to refuse or revoke member/guests privileges to anyone who violates these policies and rules and can lead to banning the person from the premises in extreme cases.

NOTE: All guests and members of the Evelyn Rubenstein JCC of Houston agrees that all use the facilities, services, and programs shall be undertaken at his/her risk and that we shall not be liable for any injuries, accidents, or deaths occurring to guests or members, arising either directly or indirectly from the utilization of the JCC's facilities, services, or programs. The guest or member for himself/herself and on behalf of his/her executors, administrators, heirs, and assigns does not hereby expressly release, discharge, waive, relinquish, and covenants not to sue the Evelyn Rubenstein JCC of Houston, its officers, agents, for all such claims, demands, injuries, damage or cause of action with respect to the use of the Evelyn Rubenstein JCC's facilities, programs, and/or services.

GUEST FEES AND PROCESSES

All guests or visitors for the ERJCC are expected to abide by the same code of conduct as members.

ERJCC members are permitted to bring guests as a benefit to their membership. The ERJCC must protect the value for the membership and therefore must limit guest's privileges.

The following guest policies have been established:

- Guest fees are not intended to be a substitute for membership charges. Guests may use the Merfish Teen Center up to two times in one-month, not to exceed 12 times per year.
- Guests MUST be accompanied by the hosting member.
- All guests utilizing pickleball facilities must check-in and pay any facility fees at the front desk and complete all registration procedures prior to setting foot on the pickleball courts.
 - Guest Fee: \$10 per guest
- Any towel, paddle, or additional ERJCC equipment issued to a guest becomes the responsibility of the guest and hosting member. Any damage caused to ERJCC equipment may result in fees associated to repair/replacement.
- Members are limited to a maximum of 3 guests per court visit.
- When reserving courts, members must give the names of guests to the front desk prior to the getting onto the court.

MEMBER/CHECK-IN PROCEDURES

All members are required to scan or present their membership card or JPASS upon entering the Tennis Center or Merfish Teen Center, this process is critical to ensuring the safety and security of our members, staff, and guests, by knowing who is entering and leaving our facility.

Guests will be required to let the front desk know which member(s) they are playing with upon checking in and pay the appropriate guest/court fees prior to going to the court.

If you are playing at the Merfish pickleball courts, you will be required to pay guest/court fees prior to the heading to the Merfish facility if applicable. This must be done either via credit card on file or at the tennis facility prior to the Merfish court reservation.

Unauthorized use of a membership card by a person other than the member to whom the card is issued will result in termination of membership. Please report all lost membership cards immediately to the Evelyn Rubenstein JCC membership office.

COURT RESERVATION PROCEDURES AND POLICIES

The court reservation system provides for fair and efficient use of the courts and for the enjoyment of all J members. The actual amount of open court time made available on a daily basis is not guaranteed and is at the discretion of the Tennis Center Director. The Front desk may move members to a different court than originally reserved to optimize court usage.

Reservations may be made beginning at 7:00am in the morning and must abide by the below schedule:

Reservation Day	Program Members may reserve a court (3 days in advance)	Health, Sports, & Fitness and Tennis Members may reserve a court (4 days in advance)
Monday	Thursday	Friday
Tuesday	Friday	Saturday
Wednesday	Saturday	Sunday
Thursday	Sunday	Monday
Friday	Monday	Tuesday
Saturday	Tuesday	Wednesday
Sunday	Wednesday	Thursday

EX: If a program member calls on Monday they may reserve a court for Thursday (3 days), any other J member may reserve a court for Friday (4 days).

Individuals may arrange one advanced court time per day, additional same reservations may be made upon completion of the first reserved court time provided space is available.

To make reservation you may call the tennis front desk at 7:00am, calls will normally be returned after 8am to accommodate the front desk scheduling, or you may utilize our online court reservation system on the "My J" app, available for download for iPhone and android.

Individuals who frequently cancel reservations, deliberately double book courts, arrive late, or have a history of not showing for reserved courts are subject to reservation sanctions or no show fees of \$25. A reservation is considered to be a "no-show" 15 minutes after the posted reservation time. At this point, the reservation is terminated and returned to the

Merfish center for general usage. A fee of \$25 will be assessed for all late court cancellations and no-shows to the primary reservation holder.

To avoid cancellation fees, cancellations must be completed by calling the front desk 24 hours prior to the beginning of the recorded reservation time.

PICKLEBALL COURTS HOURS AND FEES

Merfish – The Merfish Pickleball Courts are considered all prime hours due to their limited availability.

RESERVATION HOURS

Monday – Thursday	9:00AM—10:30AM 10:30—12:00PM 3:30PM – 5:00PM 5:00PM—6:30PM 6:30PM—8:00PM
Friday	9:00AM—10:30AM 10:30AM—12:00PM
Saturday	9:00AM—10:30AM 10:30AM—12:00PM 3:00PM—4:30PM
Sunday	9:00AM—10:30AM 3:00PM—4:30PM

DROP-IN COURT TIME

Monday-Thursday	12:00PM - 2:00PM
Friday	4:00PM – 6:00PM
Saturday	12:00PM – 3:00PM
Saturday	10:30AM -1:30PM

Note: All court reservations are set for a 90 minute timeframe.

Fees

- Drop-In Court Time – No fee for J Member (guest fees still apply)
- Pickleball Court Fee - \$24/Court Reservation
- Guest Fee - \$10

GENERAL FAQ

- The ERJCC and Tennis Center Members are expected to pay any and all court fees that apply before playing on the courts at the Merfish Teen Center.
- Proper Etiquette, language, and courtesy are to be observed at all times. This includes proper conducts relinquishing of the courts on schedule.
- Proper tennis attire is required at all time, no torn, ragged, or cut-off clothing is permitted.
- Proper tennis footwear must be worn while on the courts. No black-soled shoes or running shoes are allowed on the courts.
- Any member or guest who willfully or neglectfully causes damage to ERJCC property shall pay for damage. Members are responsible for damages incurred by dependent children and/or guest.