

Evelyn Rubenstein JCC Tennis Center Policies and Rules

The following are the Evelyn Rubenstein JCC Tennis Center Policies and Rules which includes the indoor, outdoor, and Merfish Teen Center tennis courts, which have been established to ensure and maximize enjoyment and usage of the Tennis Center.

The Evelyn Rubenstein JCC Tennis Center is committed to providing a safe and welcoming environment for all members and guests. To promote safety and comfort for all, all individuals are asked to act appropriately at all times when in our facility, on our premises or participating in programs. We expect persons using the Tennis Center to act maturely, to behave responsibly, and to respect the rights and dignity of others.

The JCC reserves the right to refuse or revoke member/guests privileges to anyone who violates these Policies and Rules and can lead to banning the person from the premises in extreme cases.

All guests and members of the Evelyn Rubenstein JCC of Houston agrees that all use of the facilities, services and programs shall be undertaken at his/her sole risk and that we shall not be liable for any injuries, accidents or deaths occurring to guest or members, arising either directly or indirectly from utilization of the JCC's facilities, services and/or programs. The guest or member for himself/herself and on behalf of his/her executors, administrators, heirs and assigns does hereby expressly release, discharge, waive, relinquish and covenants not to sue the Evelyn Rubenstein JCC of Houston, its officers and agents, for all such claims, demands, injuries, damage or cause of action with respect to the use of the Evelyn Rubenstein JCC's facilities, programs and/or services.

Guest Fees and Procedures

All Guests or visitors to the club are also expected to abide by the same code of conduct rules as members.

Tennis Center members are permitted to bring guest as a benefit to their membership. The Evelyn Rubenstein JCC must protect the value of membership and therefore limit guests' privileges. The following guest policies have been established.

- Guest fees are not intended to be a substitute for membership. Guests may use the Tennis Center up to two times in a one-month period, not to exceed 12 times a year.
- Guest must be accompanied by the hosting member.
- All guests entering the building must check-in at the front desk and complete all registration procedures before entering the court.
- Guest fee is \$15. **Program members do not pay a guest fee.*
- Any towel, racquet or other equipment issued to a guest becomes the responsibility of the guest and hosting member
- Members are limited to a maximum of 2 guests per court visit (excluding summer)
- When reserving a court, members must give the names of guests to the front desk prior to getting onto the court

Member/Guest Check-in Procedures

All members are required to present their health survey and scan their membership card or J PASS upon entering the Tennis Center at the tennis front desk. For safety and security of our members and guests this is an important step so staff know who is in the tennis center at all times. Guests are also required to let the front desk know which member(s) they are playing with upon checking in and pay the appropriate guest/court fees prior to going onto the court.

Unauthorized use of a membership card by a person other than the member to whom the card is issued will result in termination of membership. Please report all lost membership cards immediately to the Evelyn Rubenstein JCC Membership Office.

Court Reservation Procedures and Policies

The spirit of our open court reservation system is to provide for fair and efficient use of the courts and for the enjoyment of all tennis members. The actual amount of open court time made available on a daily basis is not guaranteed and is at the discretion of the Tennis Center Director. The Front Desk may move members to a different court than originally reserved to optimized court usage.

On line reservations may be made beginning at 7:00 AM according to the schedule below:

	Tennis Member		Tennis Elite Member	
	Court Reservation	Ball Machine	Court Reservation	Ball Machine
Monday	Thursday	Tuesday	Friday	Wednesday
Tuesday	Friday	Wednesday	Saturday	Thursday
Wednesday	Saturday	Thursday	Sunday	Friday
Thursday	Sunday	Friday	Monday	Saturday
Friday	Monday	Saturday	Tuesday	Sunday
Saturday	Tuesday	Sunday	Wednesday	Monday
Sunday	Wednesday	Monday	Thursday	Tuesday

Individual members may arrange one advanced court time per day. Additional same day reservations may be made upon completion of the first reserved court time provided space is available. To make a reservation you may go on line to erjcchouston.org at 7:00 AM or call the Tennis Center Front Desk at 8:00 AM at (713) 551-7292.

Individuals, who frequently cancel reservations, deliberately double book courts, arrive late, or have a history of not showing for reserved courts, are subject to reservation sanctions or no-show fees of \$25. A reservation is considered to be a “no-show” 15 minutes after the posted reservation time. At this point, the reservation is terminated and returned to the Tennis Center for general usage. A fee of \$25 will be assessed for all late court cancellations and no-shows to the primary reservation holder. To avoid cancellation fees, cancellations must be completed on-line or calling the front desk 24 hours prior to the beginning of the recorded reservation time.

Hours, Prime-Time Hours and Pricing

Please see our current Tennis Center hours online here: <https://www.erjcchouston.org/general/facility-hours/>

Prime Time Hours

Monday – Friday 9:00 AM – 12:00 PM
 Monday – Thursday 5:00 PM – 8:00 PM

Friday	4:00 PM – 6:00 PM
Saturday	8:00 AM – 5:00 PM
Sunday	8:00 AM – 2:00 PM

Fees:

Indoor Court Fee (Prime time) - \$16/hr

Outdoor Court Fee (HSF) - \$8/hr

Guest Fee - \$15

Ball Machine Rental - \$18/hr

Program and Lesson Information

Private instruction at the Tennis Center may only be provided by the JCC Tennis Pro Staff. All private instruction sessions are non-refundable and expire 6 months after the date of purchase.

Private instruction session cancellations require a minimum of 24 hours notification prior to the scheduled appointment. The full posted price of the session may be charged for late cancellation. Program cancellations received at least seven days prior to the start of the program will receive a full refund. Cancellations received less than seven days prior to the start of the program will receive a credit toward another program.

General Rules

Members are expected to pay any and all court fees that apply before playing on the courts at the Tennis Center.

Proper etiquette, language and courtesy are to be observed at all times. This includes proper conduct and relinquishing of the courts on schedule. No yelling or excessively loud behavior.

Proper tennis footwear must be worn while on the tennis courts. No black-soled shoes or running shoes are allowed on the courts.

Proper tennis attire is required at all times. No torn, ragged, or cut-off clothing is permitted.

Members and guests must use the bathroom/locker room areas to change in and out of clothing.

No smoking or tobacco products or guns, firearms or weapons of any kind will be allowed on the premises.

Any member or guest who willfully or neglectfully causes damages to JCC property shall pay for such damage. Members are responsible for damages incurred by dependent children and/or guest.

It is understood that it is in the best interest of the JCC Tennis Center and its members to advertise and promote the activities of the Tennis Center. All members, therefore, authorize the use of any pictures, videos or audio of the members taken on Tennis Center premises by the JCC Tennis Center to be used in advertising, promotion or general publications.