



A Service of the Jewish Community

Thank you for your interest in the Evelyn Rubenstein Jewish Community Center J Ride program. This program is a collaboration between Evelyn Rubenstein Jewish Community Center, Jewish Family Service, Jewish Federation of Greater Houston and Goldberg B'nai B'rith Towers. The goal of this program is to provide safe, reliable non-emergency transportation for Jewish adults age 60 plus and special needs adults.

To qualify for the program participants must be at least 60 years of age, reside within the following zip codes: 77025, 77035, 77036, 77071, 77096, and 77401 and be affiliated with a local Jewish organization. Included please find the application form and fee agreement which must be completed and returned to our office by mail, prior to utilizing the service. Please fill out the forms completely and return them to:

Evelyn Rubenstein JCC
J RIDE
5601 S. Braeswood
Houston, Texas 77096

A rider can schedule transportation by contacting the office at 713.595.8191 between 7 am – 4 pm, Monday-Friday, at least 24 hours before an appointment (or up to 6 months in advance).

Please call the J Ride office at 713.595.8191 with any questions or concerns.

Sincerely,

Morgan Steinberg
Transportation Supervisor



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Rider Enrollment

Rider Contact Information

Name:

Home Address:

City: Zip:

Date of Birth: Phone: Cell #:

Gender: Email Address:

Billing Address (if different than home address)

In case of Emergency who should we contact

Name: Phone:

Relationship: Cell Phone:

Description of your Health

Please indicate any conditions that may affect your mobility:

- Respiratory or Breathing Problems
- Dizzy Spells
- Trouble Standing
- Stroke
- Vision Impaired
- Hearing Impaired
- Memory Loss
- Diabetes

Please indicate all mobility aids that you use

- Wheelchair (collapsible)
- Cane
- Other _____
- None
- Walker
- Service Animal

If you use a wheelchair, can you self-transfer? Yes No

Do you require assistance from your door to the vehicle? Yes No

Will a relative or caregiver accompany you? Always Sometimes Never

Voluntary Information

Veteran: Yes No Disabled Veteran: Yes No

How did you hear about J-Ride?

Affiliation

Please indicate which Jewish organization you are affiliated with:

- Jewish Family Service
 - Goldberg B'nai B'irth Towers
 - Jewish Community Center
 - Jewish Organization
 - Synagogue _____
- Please list the name of the Synagogue



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Rider Agreement

Please read, sign and return to the J Ride office. Thank you.

General:

- There is a \$10.00 one-time fee to become a JCC transportation member. Transportation membership gives a person access to the J Ride program. This fee is waived for members of the JCC, Goldberg Tower residents and clients of Jewish Family Service.
- Riders must be ambulatory or able to self-transfer into and out of the vehicle.
- Riders must be prepared to depart at the requested pick-up time.
- Please notify the J Ride office of ride cancellations with at least 24 hours' notice. Excessive cancellations may result in dismissal from the program.
- Please do not tip the drivers. Those Riders who would like to donate money may donate directly to the program.
- The Evelyn Rubenstein JCC reserves the right to determine rider eligibility
- If there is a problem or concern with a Driver, Riders should call the Evelyn Rubenstein JCC and notify the staff immediately at 713.595.8191.

Payment:

- There are three payment options:
 - Rider provides a credit card to keep on file, and will be charged after the service is provided.
 - Rider can authorize EFTs, (checking account on file), and the account will be charged monthly.
 - A rider can give us a prepaid amount that will be their "bank". After each ride the cost of the trip will be deducted from the prepaid amount.
- Please do not give payment directly to the driver.
- Financial subsidies are available for those who qualify based on income. Please contact the J Ride staff to request a fee subsidy if you are unable to pay the full fee.
- Rates are based on the distance but may be adjusted based on frequency of rides. Rides beyond the 20-mile radius are subject to fee increase based on location, the distance, and ability to accommodate them.

Distance	Fee
One- way ride that is 1 to 5 miles	\$10.00 each way
One- way ride that is 6 to 10 miles	\$15.00 each way
One-way ride that is 11 to 15 miles	\$20.00 each way
One-way ride that is 16 to 20 miles	\$25.00 each way

Print Name: _____

Date: _____

Signature: _____



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FEE GUIDELINES

Standard Transportation Service Fees

Rates are based on the distance and may be adjusted based on client income and/or frequency of rides. Rides beyond the 20-mile radius are subject to fee increase based on location, the distance, and ability to accommodate them.

Distance	Fee
One- way ride that is 1 to 5 miles	\$10.00 each way
One- way ride that is 6 to 10 miles	\$15.00 each way
One-way ride that is 11 to 15 miles	\$20.00 each way
One-way ride that is 16 to 20 miles	\$25.00 each way

Payment:

- There are three payment options:
 - Rider provides a credit card to keep on file, and will be charged the next business day after a ride.
 - Rider can authorize EFTs, (checking account on file), and the account will be charged the next business day after a ride.
 - A rider can give us a prepaid amount that will be their “bank”. After each ride the cost of the trip will be deducted from the prepaid amount.
- Please do not give payment directly to the driver.
- Financial subsidies are available for those who qualify based on income. Please contact the J-Ride staff to request a fee subsidy if you are unable to pay the full fee.
- Rates are based on the distance but may be adjusted based on frequency of rides. Rides beyond the 20-mile radius are subject to fee increase based on location, the distance, and ability to accommodate them.

Subsidized rates are provided to clients who can show proof of financial need.

A client requesting financial assistance will need to provide a copy of the top page of their federal tax return, (if required to file an income tax) and a statement of annual social security earnings or other earnings. After a financial assessment is completed, staff will notify the client of approved rate.

Holocaust Survivors will meet privately with Jewish Family Service staff to discuss transportation discounts.

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