

Tennis Policies

The following are the official policies and rules of the Evelyn Rubenstein JCC (the J) Tennis Center, which apply to the indoor and outdoor tennis courts, established to ensure maximum enjoyment and usage of the Tennis Center.

The Tennis Center is committed to providing a safe and welcoming environment for all members and guests. To promote safety and comfort, all individuals are expected to act maturely, behave responsibly and respect the rights and dignity of others when on premises, utilizing our facilities or participating in programs.

The J reserves the right to refuse or revoke member/guest privileges to anyone who violates these policies and rules. In extreme cases, this may result in the permanent banning of a person from the premises.

NOTE: All guests and members of the Evelyn Rubenstein JCC of Houston agree that use of the facilities, services and programs shall be undertaken at their own risk and that the J shall not be liable for any injuries, accidents or deaths occurring to guests or members, arising either directly or indirectly from the utilization of the J's facilities, services or programs. The guest or member for themselves and on behalf of their executors, administrators, heirs and assigns does not hereby expressly release, discharge, waive, relinquish and covenants not to sue the Evelyn Rubenstein JCC of Houston, its officers, agents, for all such claims, demands, injuries, damage or cause of action with respect to the use of the Evelyn Rubenstein JCC's facilities, programs and/or services.

Guest Fees & Processes:

All guests or visitors to the J are expected to abide by the same code of conduct as members.

Tennis members are permitted to bring guests as a benefit to their membership. Tennis members receive 5 complimentary guest passes annually. Tennis Elite members receive 12 complimentary tennis guest passes and 5 additional standard guest passes annually. The J must protect the value for the membership and therefore limit guest privileges.

The following guest policies have been established:

- Guest fees are not intended to be a substitute for membership charges. Guests may use the Tennis Center up to two times in one-month, not to exceed 12 times per year.
- Guests MUST be accompanied by a hosting J Tennis member.

All guests utilizing tennis facilities must check-in, pay any facility fees at the front desk and complete all registration procedures prior to entering the tennis court area.

- Guest fee: \$15 per guest

- Any towels, racquets or additional J equipment issued to a guest or member becomes the guest and hosting member’s responsibility. Damage caused or failure to return J equipment may result in associated fees to repair or replace.
- Members are limited to a maximum of 2 guests per court visit (excluding summer).
- When reserving courts, members must sign-in each guest at the front desk prior to going to the court.

Member/Check-In Procedures:

All members are required to scan in via the Brivo Mobile app or membership card upon entering the Tennis Center. This process is enforced and critical to ensuring the safety and security of our members, staff and guests.

Guests are required to check-in at the Tennis Center desk, sign a liability waiver and communicate which member(s) they are playing with upon arrival.

Guests and members are also required to pay guest/court fees prior to heading to their designated court, if applicable. This must be done via credit card or payment method on J membership account.

Unauthorized use of a membership by a person other than the member to whom the membership was issued will result in termination of membership.

Court Reservation Procedures & Policies:

The court reservation system provides for fair and efficient use of the courts and for the enjoyment of all members. The actual amount of open court time made available daily is not guaranteed and is at the discretion of the Tennis Center director. The front desk may move members to a different court than originally reserved to optimize court usage.

Advanced Court Reservations:

- Tennis members may reserve a court up to three days in advance
Tennis Elite members may reserve a court up to four days in advance

Court reservations may be made beginning at 7:00 AM according to the schedule below:

	Tennis Member		Tennis Elite Member	
	Court Reservation	Ball Machine	Court Reservation	Ball Machine
Monday	Thursday	Tuesday	Friday	Wednesday
Tuesday	Friday	Wednesday	Saturday	Thursday
Wednesday	Saturday	Thursday	Sunday	Friday
Thursday	Sunday	Friday	Monday	Saturday
Friday	Monday	Saturday	Tuesday	Sunday
Saturday	Tuesday	Sunday	Wednesday	Monday
Sunday	Wednesday	Monday	Thursday	Tuesday

Individuals may arrange one advanced court time per day. Additional same-day reservations may be made upon completion of the first reserved court time if space is available.

To make a reservation, call the Tennis Center front desk at 713-551-7292 during facility operating hours.

Individuals who frequently cancel reservations, deliberately double book courts, arrive late or have a history of not showing up for reserved courts are subject to reservation sanctions or no-show fees of \$25. A reservation is considered a “no-show” 15-minutes after the posted reservation time.

At this point, the reservation is terminated and returned to the Tennis Center for general usage. A fee of \$25 will be assessed for all day-of court reservation cancellations and no-shows to the primary reservation holder.

To avoid cancellation fees, courts may be canceled by calling the Tennis Center 24-hours prior to reservation start time.

Hours, Prime-Time Hours & Fees:

Visit www.erjcchouston.org/health-wellness/tennis-center/ for a detailed schedule.

HOURS OF OPERATION

Monday-Thursday 7:00 AM – 10:00 PM

Friday 7:00 AM – 6:00 PM

Saturday 7:30 AM – 6:00 PM

Sunday 7:30 AM – 7:00 PM

Note: All court reservations are set for a 90-minute period.

PRIME-TIME HOURS

Monday-Thursday 9:00 AM– 12:00 PM; 5:00 PM – 8:00 PM

Friday 9:00 AM– 12:00 PM; 4:00 PM – 6:00 PM

Saturday 7:30 AM – 6:00 PM

Sunday 9:00 AM – 2:00 PM

Note: All court reservations are set for a 90-minute period.

FEES

Indoor court fee (prime-time) – \$16 per hour

Outdoor court fee (applies to Health & Fitness members) – \$8 per hour

Ball machine rental – \$18 per hour

Guest fee – \$15

*J members are expected to pay all court fees that apply before playing on the tennis courts.

Programs & Lesson Policies:

Private instruction may only be provided by a J Tennis Pro staff. All private instruction sessions are non-refundable and expire 6 months after the date of purchase.

Private instruction session cancellations require a 24-hour notice prior to the scheduled lesson. The full posted price of the lesson may be charged for late cancellations. Program cancellations received at least seven days before the program starts will receive a full refund. Cancellations received less than seven days before the program starts will receive a credit toward another program.

Required Attire & Footwear:

No torn, ragged, cut-off or provocative clothing is permitted. Proper attire is required at all times.

Proper tennis footwear must be worn while on the courts. No black-soled shoes or running shoes are allowed on the courts.